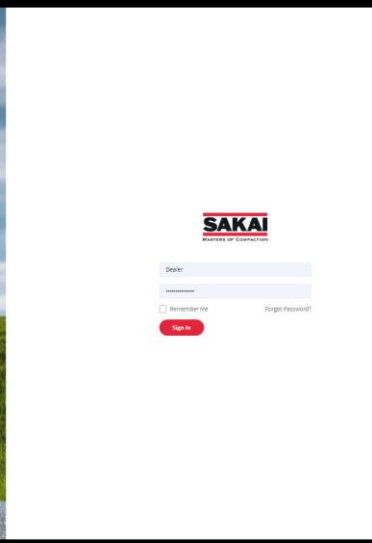




Sakai Has a New Web-Based Warranty System Now Available

At this time Sakai America is no longer accepting Transaction Forms or Warranty Claim Forms previously used and emailed to Warranty@SakaiAmerica.com. Please contact Service@SakaiAmerica.com to schedule training. After training these items can now be added in through the new system.



Login Screen

Warranty Registration Status

Serial Number	Make	Model	Dealer	Package	Start Date	End Date	Status Name	Action
5CR3-30191	Sakai Heavy Industries	CR271F		1 Year Manufacture Warranty(12/1000)	6/16/2023	6/16/2024	Completed	
50359	Sakai Heavy Industries	PC800					In-Process	
1SW73-30431	Sakai Heavy Industries	SW354U		3 Year Manufacture Warranty(36/3000)	6/10/2020	6/10/2023	Completed	
1SW53-30295	Sakai Heavy Industries	SW654U		3 Year Manufacture Warranty(36/3000)	6/10/2020	6/10/2023	Completed	
1TW74-32010	Sakai Heavy Industries	TW504		3 Year Manufacture Warranty(36/3000)	6/10/2020	6/10/2023	Completed	
1SW53-30264	Sakai Heavy Industries	SW654U		3 Year Manufacture Warranty(36/3000)	7/31/2021	7/31/2024	Completed	
1SW73-30572	Sakai Heavy Industries	SW354U		3 Year Manufacture Warranty(36/3000)	12/29/2021	12/29/2024	Completed	
1SW73-30573	Sakai Heavy Industries	SW354U		3 Year Manufacture Warranty(36/3000)	12/29/2021	12/29/2024	Completed	

New features are available for the dealership to track warranty registrations and claim processing from the desktop.

- Warranty Registration
- Claim Submission
- Claim History
- Warranty Registration Status
- Claim Status
- Claim Payment Status

Please provide a list of personnel who will utilize our new system to set up demo/web-based training. This list should include any dealership personnel that contribute to the warranty registration and warranty claim submission of Sakai Equipment.