

ROADS MUST BE BUILT. WORLDS MUST BE CONNECTED.



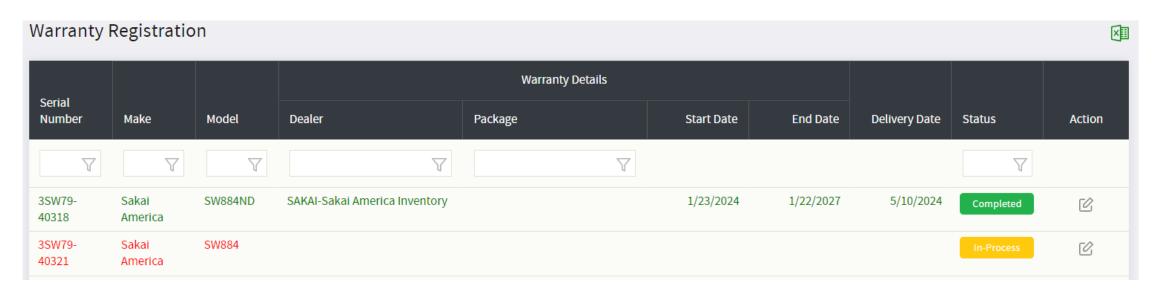
Warranty Registration



5/31/2024 SakaiAmerica.com



- The Warranty Registration Screen will show all the Sakai Machines that have been added to the Dealers inventory.
- You are able to search through the columns by using the search bars at the top of each column.
- You can also sort the Machines by the current Status the Registration is in and download an Excel file
 of the dealership registrations.
- You are also able to see the Delivery Date of the machine to the dealership. This is important when it comes to the mandatory warranty start date of all Sakai machines.





Color indicators help to simplify views.

3SW79-40318	Sakai America	SW884ND
3SW79-40317	Sakal America	SW884ND

-Green Text indicates the Machine has a completed registration.

-Red Text indicates the Machine registration has not been submitted or approved.

In-Process

Submited

Completed

-In Process indicates the Machine is still needing its registration submitted.

-Submitted shows the Dealer has submitted the registration and it is waiting on Sakai America's approval.

-Completed shows the Dealer has submitted the registration and it has been approved by Sakai America's.



Policy #	Policy (Additional policies found in section 5 of the Sakai Warranty Manual)
5.2	These policies apply to all SAI Heavy Equipment machines. These machines include models SV, SW, TW, GW, and R2 manufactured and shipped through SAI.
5.4	Dealers and Distributors are responsible for accurately documenting and submitting their Delivery Date in a timely manner. Submissions over 15 days may result in a registration hold or claim denial if applicable.
5.5	Warranty begins on the date the Machine is delivered to the first end customer or the date it was first used as a demonstrator, lease, or rental, whichever occurs first. If ownership of the Machine is transferred, only the remaining portion of the warranty period will be transferred.
5.6	Warranty coverage for all Heavy Machines will start six (6) months from the invoice date issued by SAI.
5.9	Submitted registrations will be reviewed by the SAI Product Support Department for accuracy and compliance with these policies. Registration processing will be conducted weekly and any additional information will be requested from the Dealer in writing before approval is provided. Failure to provide any information requested can delay the registration process.



Policy #	Policy (Additional policies found in section 7 of the Sakai Warranty Manual)
7.2	These policies apply to all SAI Light Equipment machines. These machines include models CR, PC, HS, and RS manufactured and shipped through SAI.
7.4	Dealers and Distributors are responsible for accurately documenting and submitting their Delivery Date in a timely manner. Submissions over 15 days may result in a registration hold or claim denial if applicable.
7.5	Warranty begins on the date the Machine is delivered to the first end customer or the date it was first used as a demonstrator, lease, or rental, whichever occurs first. If ownership of the Machine is transferred, only the remaining portion of the warranty period will be transferred. Warranty coverage for all Light Machines will start three (3) months from the invoice date issued by SAI.
7.3	These policies apply to all SAI-Authorized Dealers and Distributors.
7.8	Submitted registrations will be reviewed by the SAI Product Support Department for accuracy and compliance with these policies. Registration processing will be conducted weekly and any additional information will be requested from the Dealer in writing before approval is provided. Failure to provide the required information or any additional information requested can delay the registration process.



- Open Sakai Warranty System website.
 - https://sakaiamericawarranty.com/
 - Login

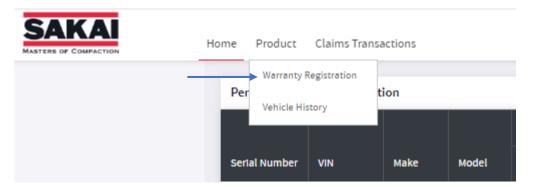




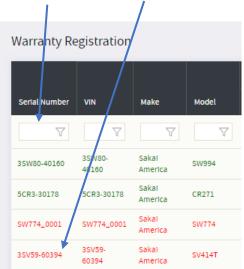




- Hover over the Product tab at the top directory
- Select the Warranty Registration from the drop down menu



Search or Select the unit you are looking to register warranty on and click
 the serial number you wish to use.



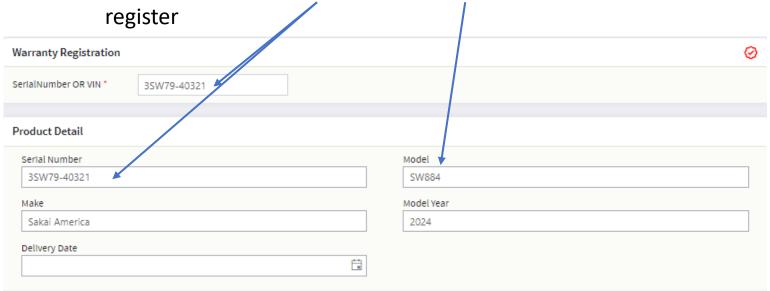
Notes

Serial Numbers highlighted Green are registered for warranty coverage and highlighted Red have not been registered for coverage.

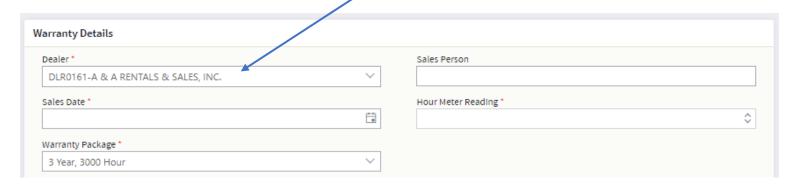
Sakai Warranty Policy states "With no contact from the dealer the warranty will begin six months after invoice date for Heavy Equipment and three months for Light Equipment".



Verify that the Serial Number and Model of the unit you want to



 Verify your dealer selection, All machines will be registered to the same dealer code



Additional Notes

the sa	nchines purchased by a Dealer are registered me Dealer Code. Branches of the Dealership I see the machines that are registered to tha r
Deale	
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Input the following information

- Sales Person = Dealers Sales Person (Not Mandatory)
- Sales Date = the date the Machine is delivered to the first end customer or the date it was first used as a demonstrator, lease, or rental, whichever occurs first. (Mandatory)
- Hour Meter Reading = Hours on the machine at time of Sales Date. (Mandatory)
- Select the Warranty Package. (Mandatory)
- Any additional Remarks you would like to record (Not Mandatory)

Warranty Details				
Dealer *	Sales Person			
DLR0161-A & A RENTALS & SALES, INC.				
Sales Date *	Hour Meter Reading *			
Warranty Package *				
3 Year, 3000 Hour				
Warranty Start Date *	Warranty End Date *			
Remarks	OEM Comment			
Submit Save Cancel				

 Based on the Sales Date and Warranty Package selected the Warranty Start Date and Warranty End Date will auto populate.

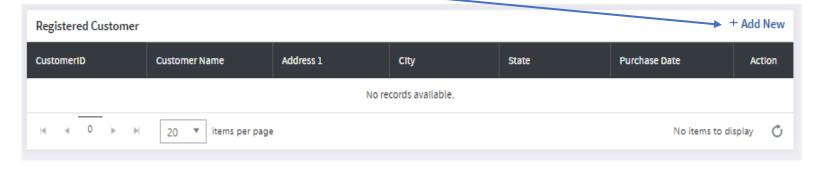
Additional Notes

Year/ 1,000 warra	standard manufacturer warranty package is 3 / 3,000 Hour for Heavy Equipment and 1 Year/ O Hour for Light Equipment. If an extended anty package is selected please attach a copy onvoice that it was purchased on.



Register your End User/Dealer Customer

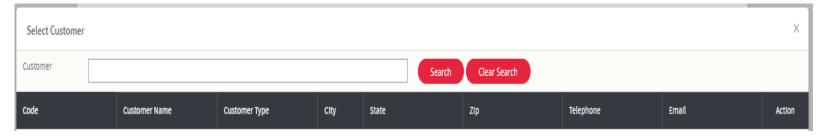
Click +Add New ————



Select New Customer or Existing Customer



- If Existing Customer click Magnifying Glass icon
- Search through created customer information created by your dealership, click the + box under the action column of the correct customer information.



Additional Notes

Customer information is not disclosed to any other dealers. Customer information is used only for market research and to help better our product for the Dealer and End-Users.

Customer List are registered to the Dealership and set only for the Dealer and Sakai America's visibility.

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If New Customer information must be added

- 1. Purchase Date = Sales Date
- 2. Customer Type = Retail or Rental
- 3. Dealer = Select your Dealership from the drop-down menu
- 4. Customer Name = End-User/Company Name
- 5. Address, City, Country, State, Zip = End-User/ Customer's Business Address
- 6. Email and Telephone = End-User/ Customer's contact information
- 7. Remarks can be used for any additional information you would like to store about the customer
- Click SAVE and the customer has been created

	New Customer Existing Customer		
	Purchase Date *		
L		1	
-			
	CustomerID *	2	Customer Type *
		_	Select V
	Dealer		Customer Name *
;		4	Customer Name
	Select \vee		
	Email*		Address 1 *
,	Eilidit	1	Address 1
'			
	Telephone *		
5		1	
,			
	Address 2	7	Remarks
		/	
	City *		
5			
	Country *	,	
5	Select V		
-		1	
5	State* 5 Zip*	1	
,	Select V 3		
			Count Count
			Save

Additional Notes

Customer information is not disclosed to any other dealers. Customer information is used only for market research and to help better our product for the Dealer and End-Users.

Customer List are registered to the Dealership and set only for the Dealer and Sakai America's visibility.

If unit is going to be used as rental equipment the customer name should be the Dealership's and all information should be associated with the dealer.

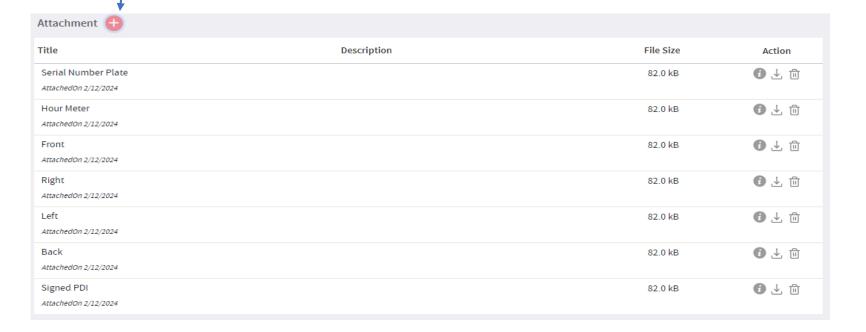
	
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7 Attachments are required for Warranty Registration

- 6 pictures
 - Serial Number Plate
 - Hour Meter Reading
 - Front Side Photo showing whole machine
 - Right Side Photo showing whole machine
 - Rear Side Photo showing whole machine
 - Left Side Photos showing whole machine
- Sakai PDI Form completed and signed



Additional Notes

Calcai DDI farmes care ha farmed are arm Doolay Downal
Sakai PDI forms can be found on our Dealer Portal under Warranty.
4 Corner pictures can be substituted in for the 4 side pictures.
*Sakai America allows for 30 day grace period from website launch before full implementation of requirements.

5/31/2024 SakaiAmerica.com



Warranty Registration Attachment Guide

Serial Number Plate



Hour Meter Reading



4 Side Pictures





Signed PDI Form

NA NA		-	Delivery Report		
		End-Other address			
Date Deligned to	400	ofice or		his received at Pro-Delivery	
	Cess free	Cini	ber .	Upotheri	To
Body and Fromwork	Visua Chief, startings: Deve faith, said &	17	Travel System	Charles and Speed Associate, 65(1) (1) 20	" H
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	NO send Placement prompt port				15
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	Typescoond place with	1		Steams delt gard Set dailt speel from Ety Manuel	15
					1
	Ol Ox	14	Electrical System	BEN	1
	Pad Dix	1		SEATTON'T	15
		1	1		- 1
	Indage	1	1	Aurigine (\$.mole)	11
has Dichard IV and	SC (segment	200		Light B. Minkols	1
Annual Limited Street Street Street	Capley	14	Water Speed System	Karcyping	-
	Ditast	166		Parcy Link	1
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to are in about	Plerps fearing, charge, smelty)	1	1	Fiery.	14
	Monto racios, desceit	1	1	Security stayle	11
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book seemed about a			1	MEPO Strape onto : Rosino Sparmo R Salista manustr	10

NAME OF COUNTRY US	A		KAI	DATE OF REPORT			
OCATION		Pre-Delivery Report REPORT NO.					
CUSTOMER'S NAME		ADDRES	S				
DISTRIBUTOR		ADDRES	e e				
DISTRIBUTOR		ADDRES	3				
DELIVERY DATE	MODEL	SERIA	I. NO. OF MACHINE ENG	MODEL & SERIAL NO.	HOURS		
	elow are the items related to the machine Operation & Maintena	•			re-Delivery		
Item	Check Point	Check	Item	C	heck Point	Chec	
Body and Framework	Visual Check (damage, loose bolts, rust leakage)	t &	Travel System Check Travel System by	Check Auto Speed	Check Auto Speed function, SW884 & 994		
	Legible decals		operation and inspection	Drum Gearbox oil	Drum Gearbox oil level		
	Paint		1	Axlel gear oil leve	Axlel gear oil level (see Op. Manual)		
Engine	Oil Level Coolant Level Belt tension			Roll, Tire, 20 PSI			
8			1	Low / High speed	Low / High speed control		
			1		zon / zaga specu connec		
	Air Cleaner		Vibe system Oil level			\top	
	Idle speed/Maximum governed speed		Best vibe test is by measur	ng Check all Vibratio	Check all Vibration controls		
	Exhaust smoke		the vibe shaft speed*	Measure shaft spe	ed	\top	
	Throttle control cable or switch		1	Get shaft speed fro	\top		
	Oil filter		Electrical System	Battery			
	Fuel filter		1	Starter motor		\top	
	Radiator			Alternator	Alternator		
	Turbocharger			Warning lamp (Ol	(monitor)		
	AC compressor			Lights & blinkers	Lights & blinkers		
Power Distributor (GW only)	Coupling		Water Spray System	Water pump	Water pump		
	Oil Level			Water tank	Water tank		
Check Hydraulic System by	Oil level (hydraulic oil tank)			Water filter			
operation and inspection	Pumps (traction, vibration, steering)			Timer			
	Motors (traction, vibration)			Spray nozzle	Spray nozzle		
	Pipes and Hoses			Scraper blade			
	Filters		Brake System Test brake operation on a slight		on on a slight slope		
	Unloader valve, insure its closed]	Should barely roll	brake off		
	Oil cooler]	Should stop instan	tly, brake on		
			J	Verify foot brake	operation		
Check Steering System by	Steering orbitrol		J				
operation and inspection	Power cylinder						
	Center pin, Lubrication		Other	E . C . 11	eter (Asphalt mach)		

Comment

" To check, get correct spec and t	measure using a non-contact Reed Tach.	Recommend the Treysit Strometer	, easy	to find on we

ROPS (Torque bolts)

Review Operator & Safety manuals

This machine has been serviced and is in satisfactory condition.	Adequate information has been given on its operation, care, maintenance, safe operation procedures.
Operation & Maintenance manual has been received.	

CUSTOMER'S	SERVICEMAN'S
SIGNATURE	SIGNATURE



- Registering for machine warranty should be completed when the Machine is delivered to the first end customer or the date it was first used as a demonstrator, lease, or rental, whichever occurs first. This information should be provided by your Dealerships Sales Department
- In Sakai America's Warranty system
 - Login
 - Hover over Product from the top tab
 - Select Warranty Registration from the drop-down menu.
 - Search or Select the unit you are registering warranty on.
 - Verify Serial Number and Model Information
 - Verify correct Dealer has been selected
 - Input Warranty Detail information
 - Sales Date, Sold Warranty Package (Warranty Start and End Date will auto populate), Sales Person, and Hour Meter Reading
 - The Remarks section can be used for any additional information you would like to add. You can add additional attachments if you would like.
 - Register End-User/Customer
 - Add required Attachments (7 Total)
 - Pictures of the Serial Number Plate, Hour Meter, Front, Right, Rear, and Left side pictures. Profile pictures should show whole side of machine. (6)
 - Completed and signed Sakai PDI Form (1)





Questions?

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